

You cannot update tax rates with closed, non-archived tickets. You will need to run your day end close and then schedule rate change. The change can be scheduled for as soon as the next day.

- 1. Sign into Manage System
- 2. Select the Tax Module



3. Select Manage Tax Rates



4. Scroll down to the middle of the page under Tax Rates there is a drop down box that says Pick Rate5. Use the drop down box to select the rate you are changing. Choose your start date, and type in the updated rate amount. Select Update Rate once finished.

Flags: "Auto-Grat Tax" and "Can Exempt" check with your accountant if you are unsure

Tax Name	Start	Ra	te		Flags		
		Upd	late an exis	ting rate			
Sales Tax 🔹	01/01/202	10.2		Auto-0	Grat Tax 🗹 Can Exempt 🗆 Su	ibtotal Only	
/			Update Ra	ate			
Tax Name	Start	End	Rate	Flags	Add To Group	End Rate	
	Existing rates						
	07/10/17	No End	975%		No Groups Available	Ra	te in use

6. Your Tax Rate update has been scheduled! You should see this response.

Sapphire Tax Management

Updated Tax Rate Sales Tax with Start Day 01/01/2020 and rate 10.20

1